



50 Year Moulding Warranty

North Central Wood Products, Inc. warrants that any of its wood mouldings will be free of any manufacturing defects that would render them useless for their normal, recommended use. Natural variations in the color & texture of the wood are not considered defects. All lumber will be manufactured and shipped in accordance to the National Hardwood Lumber Association grading rules unless there is specific product manufacturing requirements by the customer. North Central Wood Products, Inc. will not have any liability to this warranty if the products are not handled, stored, finished, or maintained as specified below. Any finish that is applied by North Central Wood Products, Inc. will warrant the finish as to the finish manufacturer's warranty. North Central Wood Products, Inc. will not warrant any finish that is supplied and or applied by others.

North Central Wood Products, Inc. will warrant its mouldings for a period of 50 years from the date that the products were ordered. North Central Wood Products, Inc. will repair or replace, without charge, any mouldings that are considered defective within the means of this warranty – Any shipping or labor costs will not be covered by North Central Wood Products, Inc. Product refinishing will only be covered if North Central Wood Products, Inc. was the original finisher of the products. No products are to be repaired or replaced prior to North Central Wood Products, Inc. consent.

All products must be registered in order to make a claim – Registration and/or claims can be made at <http://www.ncwoodproducts.com/warranty.aspx>

To make a claim please follow the claim process at the above link.

Handling & Storage:

Do not store mouldings in damp locations, basements or freshly plastered/painted rooms. Store all products on a flat and level surface in a well-vented environment with a relative humidity between 25%-55%. All products should be kept covered and should not be subjected to any abnormal or extreme heat, dryness, or humid conditions. Products should be acclimated to the current local humidity before installing – After installation the humidity level should be maintained, any changes in the humidity will cause expansion or shrinkage of the product and may also causing product splitting or cracking.

Finishing:

All raw products are factory sanded to 120 grit finish. Prior to finishing products will need to be lightly sanded to re-scuff the surface to ensure a consistent stain/finish coverage and adhesion or to remove any minor scratches or rub abrasion that may have happened in previous handling. If products are being stained a dark color it is highly recommended that a wood conditioner be used – Seek advise from you finish supplier. North Central Wood Products, Inc. factory finish standards meet the requirements of 1 minimum back coat of finish and 2 minimum front coats of finish that are sanded with a 220 grit between finish applications. Any other finish applications must meet the same requirements – this process will help the products maintain their current humidity level.